IN THE

UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert L. Rae

SERIAL NO.: 10/642,532

FILING DATE: August 15, 2003

TITLE: Centralized Call Processing

EXAMINER: Pablo R. Ovando

GROUP ART UNIT: 2614

ATTY. DKT. NO.: 18279-14445

CERTIFICATE OF EFS-WEB TRANSMISSION

Pursuant to 240 OG 45 and the *Legal Framework For EFS-Web*, I hereby certify that this follow-on correspondence is being officially submitted through the USPTO EFS-Web system from the Pacific Time Zone of the United States on the local date shown below.

Signature: /Dohyun Ahn/
Typed or Printed Name: /Dohyun Ahn, Ltd. Rec. No. L0359 / Dated: August 19, 2008

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AMENDMENT A

Sir:

In response to the Office Action dated March 20, 2008 for the patent application identified above, please amend the application as set forth herein.